

# Systronic Of Sheffield – Alarm Service Agreement (TMIET) (Eng Tech) (Aism) Eng Council no:- 588281



**Please choose your service type - (A) or (B) keep a copy - and return a copy to us**

## Service type A

We will call you when the service is due each year and attend on a day we arrange.

We will service your system and appraise you of what is required (if anything).

Any extra work is chargeable at the rate agreed on the day (if required)

All parts are chargeable - but will only be fitted on your authority

You will receive a full service report and free advice on your security

Both you and Systronic can cancel this agreement at any time

We offer a service to attend with keyholder to attend to alarm faults - (parts and labour chargeable)

**As a valued customer** - Discounts are given for Multi customer services

Early pay discounts on invoices and reduced prices for our electrical goods

**Price for this Service is £38.00 per visit** - Please sign here and tick box .....

## Service type B

We will call you when the service is due each year and attend on a day we arrange.

We will service your system and appraise you of what is required if anything.

Any part or work required will be done free of charge providing:

It is part of the original installation and not an addition required

The fault has not been through building alterations, storm, fire, flood, pets, deliberate,

Water ingress, effects of lightning, riots, burglary, or for cosmetic reasons.

You can have up to 2 free call outs per year

You will receive a full service report and free security advice

Both you and Systronic can cancel this agreement at any time (refund by full month)

We can attend with the keyholder to attend to alarm faults - (parts and labour may be chargeable)

**As a valued customer** - Discounts are given for Multi customer services

Early pay discounts on invoices and reduced prices on our electrical goods

**Price for this Service is £59.00 per visit** - Please sign here and tick box .....

**Please note** - Service B may be subject to a site survey and pre existing work is extra and chargeable

Service cover B starts on receipt of payment and runs for 1 full year - cancellations - refund due per full month remaining